

Terms and Conditions for The Cabin, Llys-y-Fran
www.homestaywales.co.uk

1. Holiday Let

This agreement is made on the basis that the room is to be occupied by the guest for a holiday for a specified period. It is a contract between the host and the applicant/guest (named on the booking application). The applicant must be over 21 years of age; will have responsibility for the property and must have the authority to ensure that all members of the party observe these booking conditions. These terms and conditions form the basis of the agreement between you and The Cabin. By signing the booking form you agree that you accept full responsibility for all payments due and for the consequences and actions of all persons who will use the room during your holiday. A contract is formed on receipt of the deposit. We will confirm the booking on receipt of the completed booking form and a deposit of one third of the rental fee.

2. Reservation

Once the requested dates are confirmed as being available they will be reserved in the applicant's name for 7 days. If a deposit payment as outlined below is not received in that time we regret that the reservation will be cancelled.

3. Deposit

When a booking is made we ask for a non-refundable deposit to the value of the first nights stay.

4. Deposit Payments from the UK

Payments can be made by cheque (payable to M Y Heydon). There may be a small handling fee for this service.

Receipts for payments made will be issued once payment has been processed (usually 4 working days after cheques have been banked).

5. Deposit Payments from Overseas

Payments from outside the UK can be made via PayPal. There may be a small handling fee for this service.

6. Cancellation

The deposit paid is non-refundable. We advise all applicants to consider travel insurance to cover any loss, should they need to cancel their reservation.

7. Balance Due

The balance is due on arrival. We accept payment in GB pounds (£ Sterling) as cash or a cheque.

We are unable to accept any credit cards or debit cards.

8. Changes to a Booking

Applicants wishing to change reserved holiday dates may do so providing the property is available and the host is in agreement. An administration fee of £15 will apply.

9. No Smoking Policy

The hosts operate a strict no smoking policy in either the house, on the balcony, or in the garden or driveway of the property.

10. Room capacity

The number of guests permitted to stay in a room shall not exceed 2 people. These people will be named on the booking form and only they will be permitted to stay during the booking period. Under no account can the prescribed number of persons be exceeded.

The main room and adjacent room are both doubles and unfortunately we do not have any single beds or cots available for babies.

11. Pets

We regret that no pets are allowed.

12. Additional services

There are various additional services available to the guest during their stay including washing and drying facilities. These will incur an additional cost.

Packed lunches and a drop off & pick up service for walkers are also available at extra cost. The host requires 24 hours notice to arrange either of these services for the guest.

13. Keys

A fully refundable deposit will be required by the host if an infrared key for the electronic gates are required by the guests (alternatively they can be opened manually). All keys are to be returned to the host as agreed and before departure.

14. Times and Duration of Holiday Let

Holiday lets commence at 4.00pm on the day of arrival (or earlier by prior arrangement) to 10.00am on the day of departure. It is important that these times are adhered to so that the accommodation can be properly prepared for you and subsequent guests. The guest will be liable for any extra costs incurred for attempting to stay beyond the departure time.

15. Guests' obligations

The guests agree that the accommodation rented should be kept clean and in good condition and any breakages reported immediately. If excessive cleaning or replacement of breakages or repairs for any damage is required, at the discretion of The Cabin, then these additional costs will be levied against the guest.

Towels and bed linen is provided by the host. The towels provided are not to be taken out of the property. Guests should provide their own beach towels.

16. Reasonable Access

The host and their representative retain the right to enter the property at any time.

17. Problems or Complaints

In the event of there being any problems or deficiencies with the accommodation or contents the matter should be reported to the host at once. Prompt notification by the guest is required to enable remedial action to be taken. No complaints will be accepted or correspondence entered into where complaints are made at the end of a holiday let.

18. Liability

The host cannot accept any liability for:

- a. any injury sustained by any person;
- b. loss of, or damage, to any property brought onto the premises;
- c. cars, which are parked at host's risk
- d. noise, nuisance or disturbance resulting from building works, noisy neighbours or local events etc.;
- e. disruption of service from utility suppliers
- f. closure of shops or amenities described in the property details.

19. Breaking the Terms and Conditions

The host reserves the right to terminate the holiday let, without refund, if there shall be a breach of any of these conditions. This is without prejudice to any of the other rights and remedies available to the host.

20. Non Availability of Property

In the event of the property becoming unavailable (e.g. through fire or other natural disaster) the holiday let is automatically cancelled or ended and the host will refund all monies paid, or if the letting has commenced, proportionately any part of the rent for any period for which the property cannot be used. In no event shall the liability of the host to the guest exceed the rental paid for the property.